

General Terms and Conditions

Definitions

These Terms & Conditions for delegates apply to every person registering as a regular delegate for the 11th UDNI Conference, to be held in Vienna, Austria from November 07-08, 2022 (hereafter referred to as “the conference”), organised by the Vienna Medical Academy GmbH (hereafter referred to as “the conference organisers”).

All references to a date or a deadline, mentioned in these terms and on other conference documents, refer to the Central European Time Zone (CET).

All participants will have to register online to be granted access to the virtual platform.

COVID-19 regulations

To avoid the spread of Covid-19 and to guarantee a safe congress for our participants, **the congress organisers will strictly follow the rules stated at the time as issued by the Austrian authorities.** In addition, the congress organizer has the right to implement even stricter regulations.

For the duration of the congress, any legal regulations in force at the time of the event shall apply. Prior to the congress, the relevant regulations will be published without delay on the conference website in accordance with the governmental decrees. With your registration and participation in the congress, you engage to comply with the applicable regulations.

Please note, that **regulations can change at short notice so please be sure to visit our website frequently.** Please be aware that travel regulations may differ from country to country. Please inform yourself about travel restrictions on the official websites of the embassy or consulate in your country.

Conference registration

Onsite Participation:

Only fully completed online registrations will be accepted. An confirmation will be sent after the receipt of your registration.

The registration includes entry to all conference sessions, and poster area and the welcome reception, provided that sufficient seating space is available. Please note that the security personnel of the conference centre / staff onsite are responsible for granting or denying access to conference halls in case of overfilling, according to room capacities and national legislation. The conference organiser cannot guarantee available space in every session.

The conference organisers cannot guarantee that a conference materials will be available for late registrations. All conference materials will be distributed on-site.

If the maximum delegate capacity is reached, the conference organisers reserve the right to refuse additional registrations.

Virtual Participation:

To register for the conference, an account needs to be created on the event registration platform.

Only fully completed registrations will be accepted.

The registration includes access to all virtual conference sessions (live and on-demand). The conference organiser cannot guarantee a steady access to all virtual sessions.

Registration confirmation

A registration confirmation will be sent by email after the online registration. Delegates may be requested to present this registration confirmation at the registration counter as proof of their registration.

Registration name change

A handling fee of EUR 50.- will be charged for every name change to an existing conference registration. A new registration form for the substitute delegate should NOT be submitted. Name changes will be accepted by email indicating the old and new names including the required contact details until November 1, 2022.

Cancellation policy

Provided you are a consumer, you have the right to withdraw from this online registration order within 14 days without giving any reason by law. The right of withdrawal is excluded if the delegate has requested access to the conference prior the 14-day withdrawal period.

Notice of cancellation (e.g. in case of sickness, lack of funding or any other personal reasons) must be made in writing by email or fax to the 11th UDNI Conference Congress Office. The cancellation will not be effective until a written acknowledgement from the 11th UDNI Conference Registration Department is received.

By registering to the 11th UDNI Conference participants agree that neither the organising committee nor the congress office assume any liability whatsoever. Participants are requested to make their own arrangements for health and travel insurance. The conference fee does not include insurance.

Functionality of the virtual congress platform

The congress organiser's subcontractors provide a high level of availability of their network, cannot however give any guarantee that their network will operate without any interruptions or malfunctions.

No assurances or guarantees can be given about the availability, quality, operation or support services for data traffic, on the networks, or lines of the participant's Internet provider. The congress organiser is not liable if the provision of the services is interrupted, partially restricted, or impossible as a result of force majeure. Force majeure is for example considered natural phenomena of significant intensity (avalanches, floods, etc.), conflicts, terrorism, strikes, unexpected official restrictions, power cuts, computer viruses, worms, Trojan horses etc.

Cancellation of the conference

In the event that the *virtual/live* conference cannot be held or is postponed due to events beyond the control of the conference organisers (force majeure), including but not limited to pandemic or epidemic situations, or due to any other events which are not attributable to wrongful intent or gross negligence of the conference organisers, the conference organisers cannot be held liable by delegates for any damages, costs, or losses incurred, such as transportation costs, accommodation costs, costs for additional orders, financial losses, etc.

Modification of the programme

The conference organisers reserve the right to modify the programme. No refunds can be granted in case of cancellation of speakers, lack of space in the conference room or any other incidents during the conference which are beyond the control of the conference organisers. The delegate will be informed in time of any changes, postponements, or cancellations. In case the conference is changed to a virtual format, all delegates can consume the services and content offered electronically, which represents an equivalent replacement for the services and content offered on site.

Lost name badge

The conference name badge must be worn at all times during the conference. Access to the conference venue will not be granted without the name badge issued by the conference organiser. If a delegate loses, misplaces or forgets the name badge, a handling fee of EUR 50.- will be charged for a new name badge. Upon handing out a new name badge, the lost badge will be deactivated and become invalid.

Letter of Invitation

Individuals requiring an official Letter of Invitation from the conference organisers can request one through the online registration form or by contacting the 11th UDNI Conference Registration Department. To receive a Letter of Invitation, delegates must first register to the conference and submit any necessary data, as stated on the online form.

The Letter of Invitation does not financially obligate the conference organisers in any way. All expenses incurred in relation to the conference, the registration and the attendance are the sole responsibility of the delegate.

Visa requirements

It is the sole responsibility of the delegate to take care of his/her visa requirements. Delegates who require an entry visa must allow sufficient time for the application procedure. Delegates should contact the nearest Austrian embassy or consulate to determine the appropriate timing of their visa applications. Note: Austrian embassies and consulates-general are independent decision-making agencies for visas, sometimes after specific checks have been made with other E.U. countries. You cannot appeal against the rejection of a visa application, neither can the 11th UDNI Conference intervene on your behalf in case of a rejection or to speed up the procedure.

Delegate registration details will be shared with the Austrian immigration authorities to assist in the immigration process. However, the conference organisers and/or the 11th UDNI Conference Registration Department will not directly contact embassies and consulates on behalf of visa applicants.

Travel-health insurance

As a part of a visa application, individuals must have travel-health insurance for the duration of their stay in the E.U.. This insurance can be obtained from any approved insurer. Individuals need to check with the responsible embassy/consulate for a list of approved insurers available in their country. Individuals must have insurance for their entire stay in the E.U. and therefore are encouraged to ensure and pay for the correct number of days. The visa will only be given for the dates that are covered by the insurance policy, which need to relate to the travel dates.

Photographs & Video Streaming

The organiser may without the further consent of the participants use and release pictures and videos taken during the congress for reports of the congress and/or in future marketing materials. By registering to this congress, attendees agree that photographs or sound or video recordings taken during the congress that could include recognizable images or voices of those in attendance may be posted on the congress website. All recordings are treated sensitively and discreetly. Names will not be published. The congress is held in a public space, therefore we do not prohibit participants, exhibitors, sponsors, or news organisations from photographing, video or audio-taping some congress activities. The organiser reserves the right to use images taken at the congress with your photograph and/or likeness on social media and/or in future marketing materials. The organiser is NOT responsible for individual attendee's use of your image or likeness.

DATA PROTECTION AND SHARING OF CONTACT DETAILS

Personal data

The protection of your data and the observance of your right of informational self-determination with regard to the collection, processing and use of your personal data are important to us. For further information on data protection please visit “general data protection regulations” (bitte Link einfügen)

As a rule the WMA GmbH will *not* store any credit card data.

In order to facilitate border entry and visa applications, the organiser will share contact details of concerned delegates only if required by the authorities.

Further use of your data:

Newsletters

Your consent provided, the organiser will contact you with regular newsletters ahead and during the meeting (e.g. ‘Daily News’, information on the availability of the conference app), with an invitation to complete a post conference survey after the conference, as well as with announcements of future conferences. You may unsubscribe of these mailings at any time, this will not affect official correspondence from the conference secretariat.

Emailings on behalf of third parties

Consent provided, the organiser periodically performs e-mailings to delegates on behalf of third parties regarding activities at the conference or other communications, which may be of interest to professionals in the field (e.g. information on corporate satellites). Email contact details of delegates will *not* be passed on to third parties in this context.

You may unsubscribe of these e-mailings at any time, this will not affect official correspondence from the conference secretariat.

Lead retrieval system

By registering to the virtual conference OR At the time of registering you will be asked if you agree to share your contact information with the companies in whose corporate satellite or company corner you visit. This information contains name, last name, academic title, city, country, email, and institution as provided during the registration process.

The organisers ask for your permission to pass on the data to the companies during registration.

Please note that, should you opt-out at the time of registration, but agree to share your information at the time of attending the corporate satellite or company corner *during the virtual conference*, this consent will overrule the original opt-out.

Please do report any misuse of the lead retrieval to the exhibition management.

Liability

The conference organisers shall be held liable in the framework of a duty of care as a respectable businessman according to statutory provisions. The liability of the conference organizers – for whatever legal reason – shall be limited to intent and gross negligence. The liability of commissioned service providers shall remain unaffected by this. The delegate shall take part in the conference at his/her own risk. Oral agreements shall not be binding if these have not been confirmed in writing by the Ludwig Boltzmann Institute.

Fulfilment and jurisdiction

The terms of this contract shall be fulfilled in Vienna, Austria and, in the event of any legal claims arising from either party, Vienna, Austria shall be the sole court of jurisdiction.

General Terms and Agreements as per August 19, 2022